

Person-Centred Care Educating Health Professionals for the 21st Century

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Ministry of
Health



Patient Care Quality
Review Boards

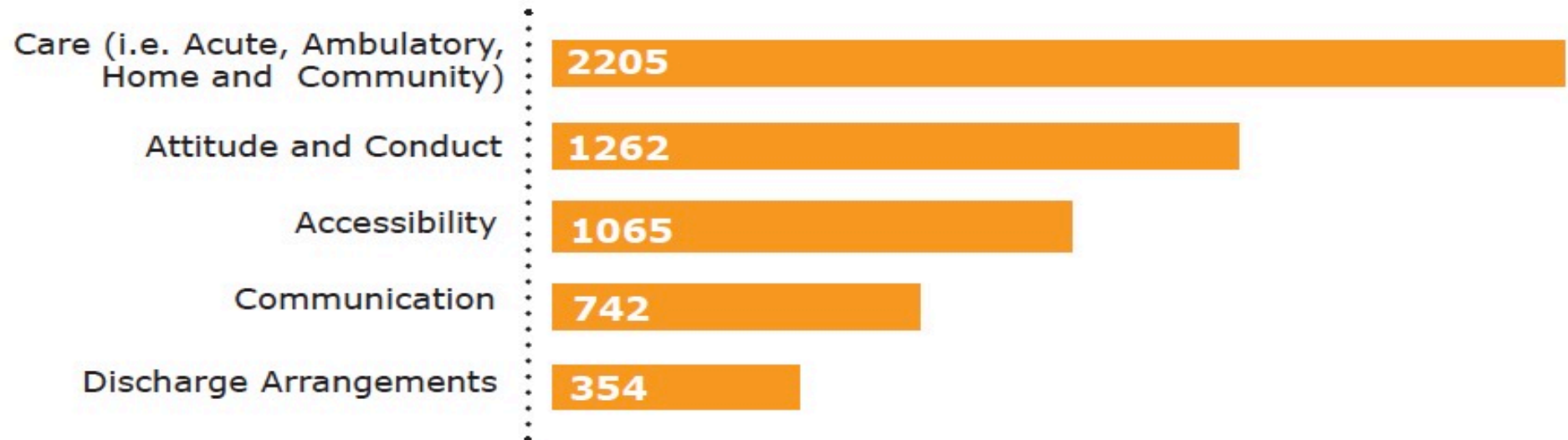


Annual Report 2014/2015

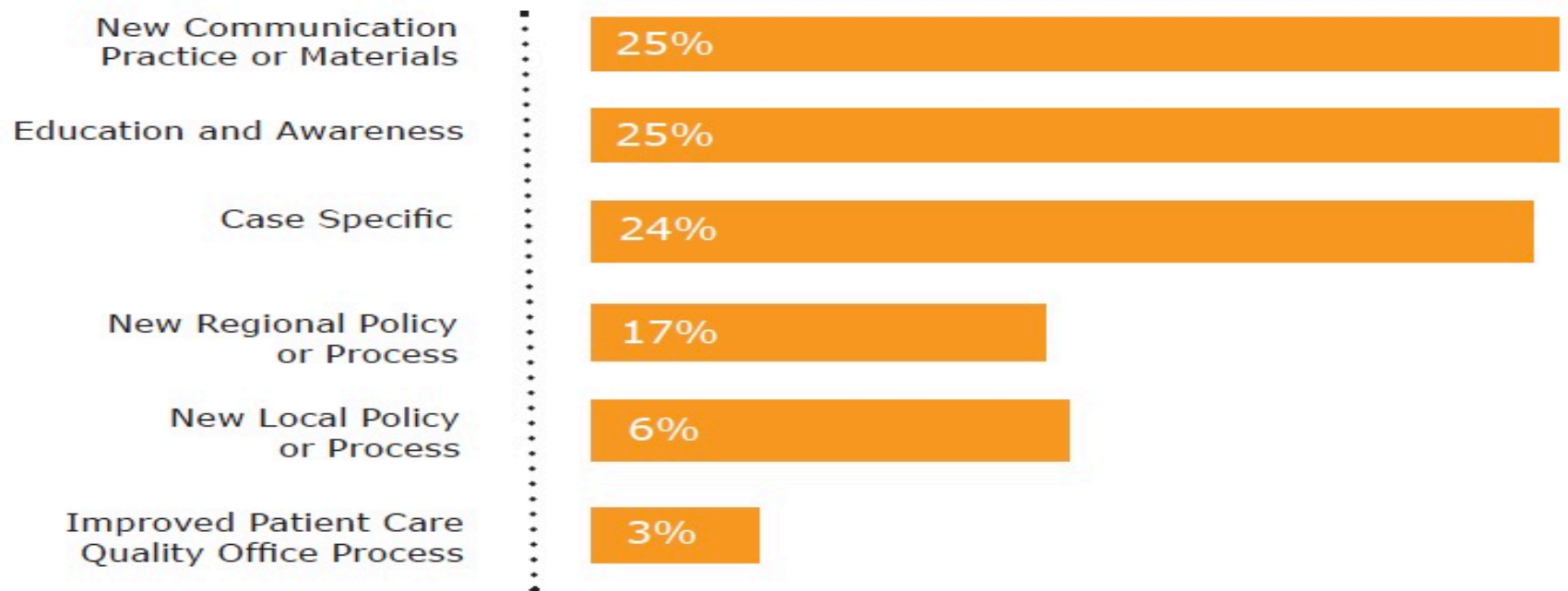
PATIENT CARE QUALITY IMPROVEMENT

2013/2014 REPORT
Improvement through every concern

Top 5 Patient Care Quality Complaints



PATIENT CARE QUALITY IMPROVEMENT TYPES



“Interprofessional”

Getting the right word

Getting the word right

IPE

A three-part definition

“Learning *With, From* and *About*,
For the purposes of *collaboration*,
To improve the *quality of care*”*

Quality: Structure, Process, Outcome**

*WHO (2010) *Framework for Action on Interprofessional Education & Collaborative Practice* – following the CAIPE definition (2002)

****Donabedian A.** *Evaluating the quality of medical care.* *Milbank Memorial Fund Quarterly*, 1966, **44**: 166–206.

A Complex Challenge

