Restoring Mexico's International Reputation

Roberto Newell G. WWICS-Comexi May, 2011

Today's presentation

- 1 Perceptions are negative
- 2 All not well with Mexico
- 3 Truth and perceptions misaligned
- 4 High costs of bad reputation
- 5 Time to fix this

1

Perceptions are negative

Country Brand Index: 2010

	Mentions (K)	Grade	Rank
China	146	59 65	7
Brazil India	105 922	65 56	14 39
Russia	297	40	171
Mexico	113	21	196

Source: East-West Communications, 2010

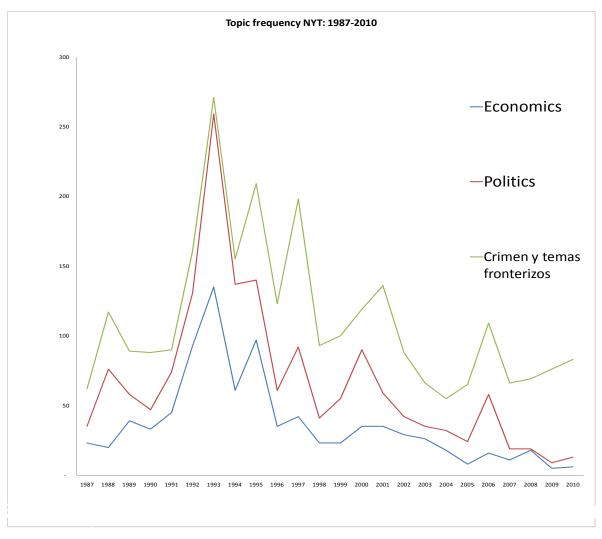
Wasn't always so...

"The men running Mexico are probably the most economically literate group that has ever governed any country anywhere."

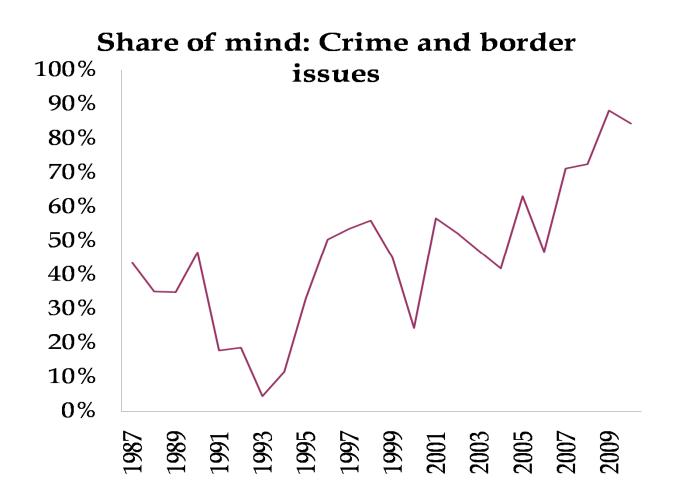
"...also great salesmen. They have convinced the world that Mexico is on the verge of an economic miracle"

The Economist December 14, 1991

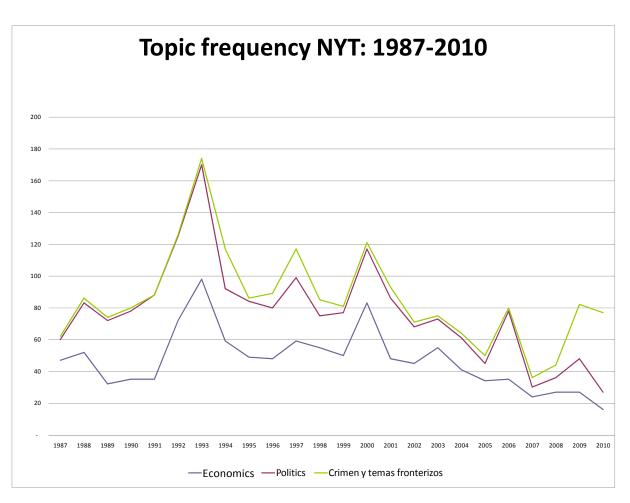
NY Times less interested in Mexico...



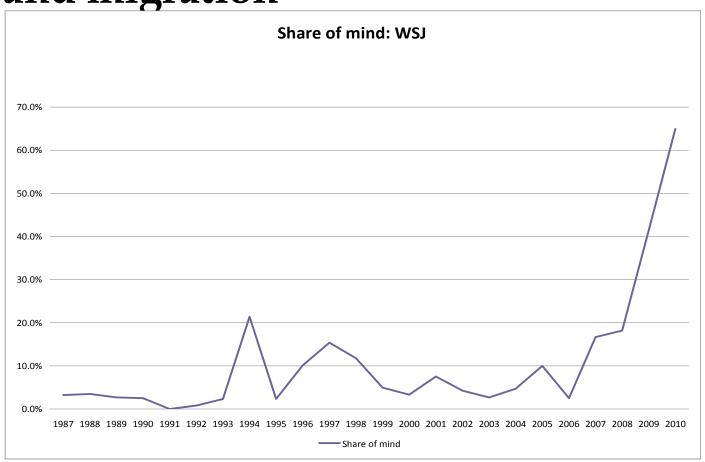
...focused on reputation damaging news



Same with WSJ...

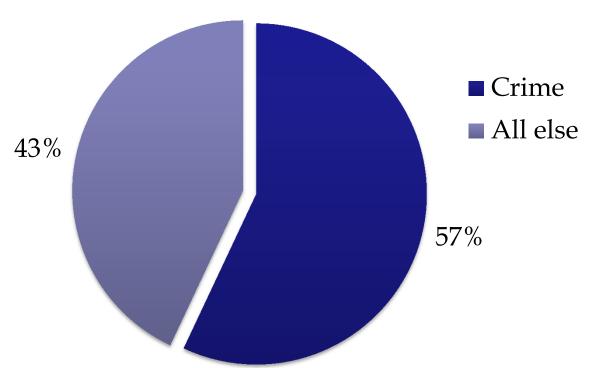


...whose focus has also changed to crime and migration



Reforma headlines also focused on crime...





Gary Larson foresaw this; we have become Tyrannousaurus Mex...



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Labor productivity stagnant

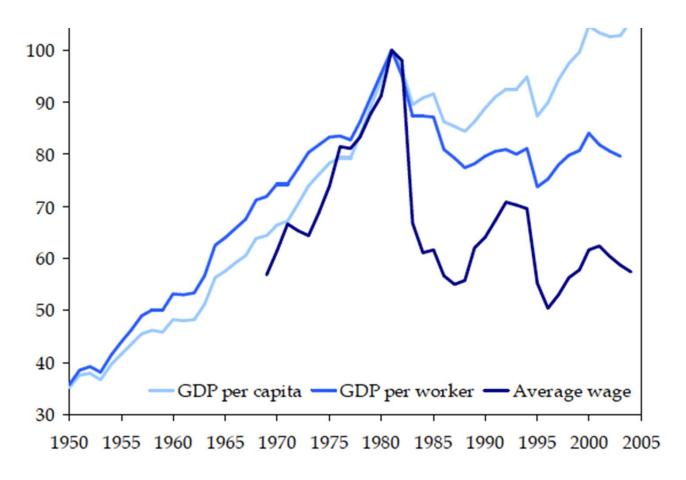
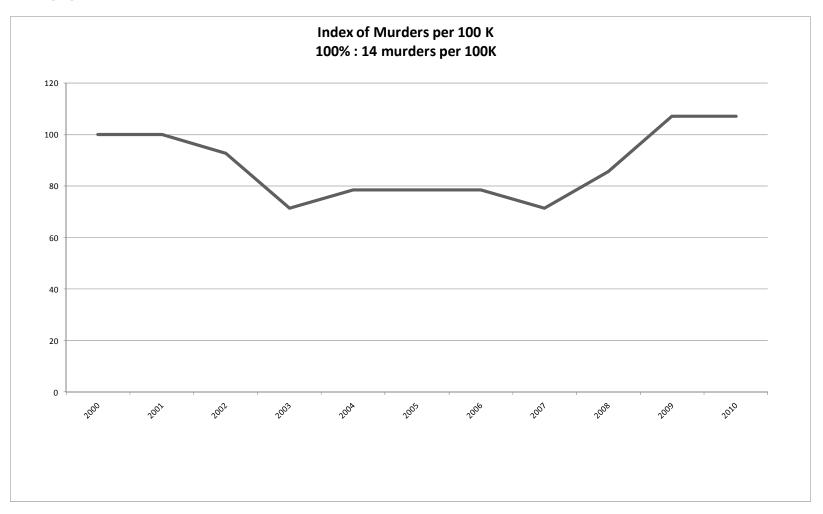


Figure 1. Evolution of three indices of real income in Mexico, 1981=100. GDP per capita and Source: Peña, Pablo A. Aggregate Shocks and Investment in Human Capital: Evidence on Postsecondary Schooling during the Lost Decade in Mexico. 2011.

Factionalism explains low productivity growth

Reform	PAN	PRD	PRI
Electricity (1997)	X	X	
Fobaproa (1996)	X	X	
Fiscal (2002)		X	X
Petroleum (2008)		X	x
Fiscal (2009)		X	X
Security (2011)		?	x
Reforma del Estado (2011)			x &

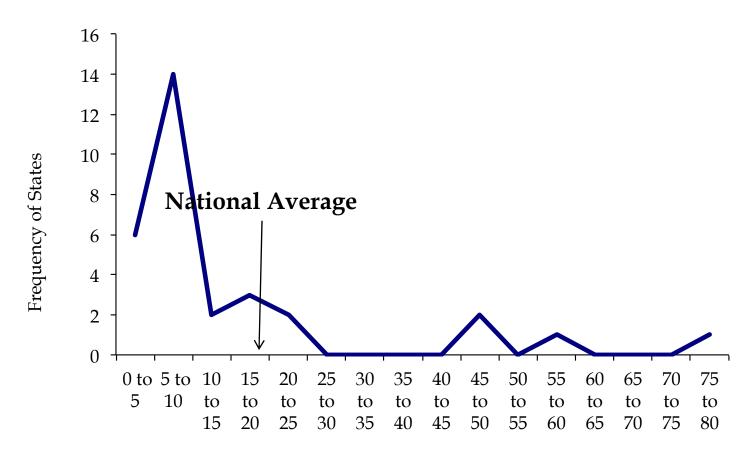
After a period of improvement, violent crime has risen



Source: U.N., PGR, estimates by author

But, Mexico not homogeneous

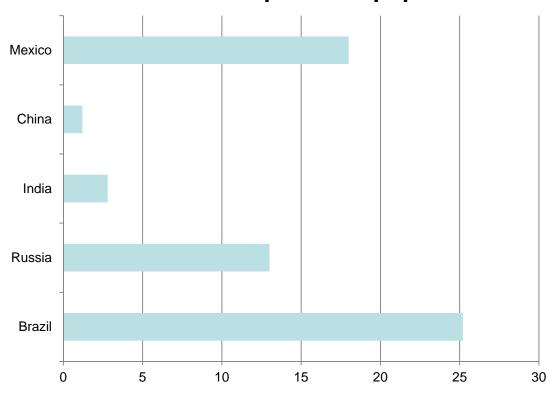
Murders per 100 K population in 2010



Source: U.N., with data from PGR

Nor is it the worst...

Intentional homicides por 100K population



Other countries:

Salvador 71Jamaica 60Guatemala 52Venezuela 49Trinidad 43Colombia 35

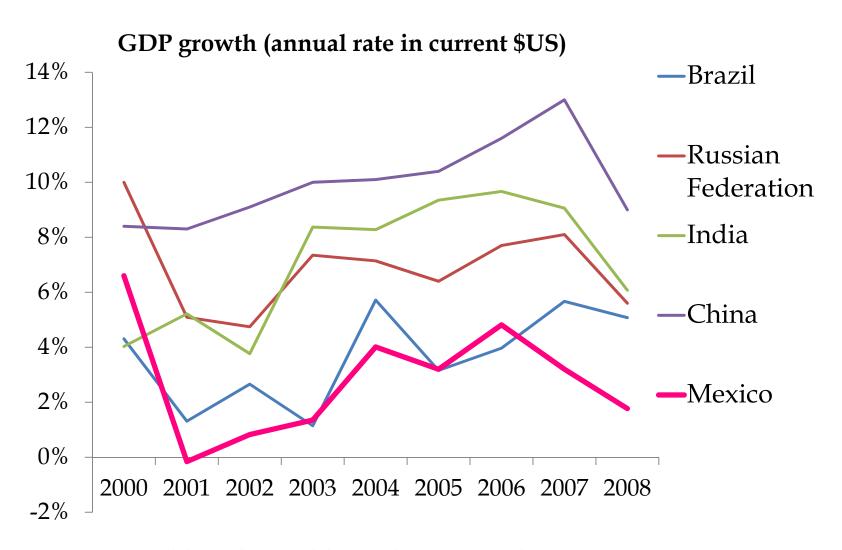
Source: U.N., Interpol, various national agencies, most recent statistic, compiled in Wikipedia

Source: U.N., with data from PGR

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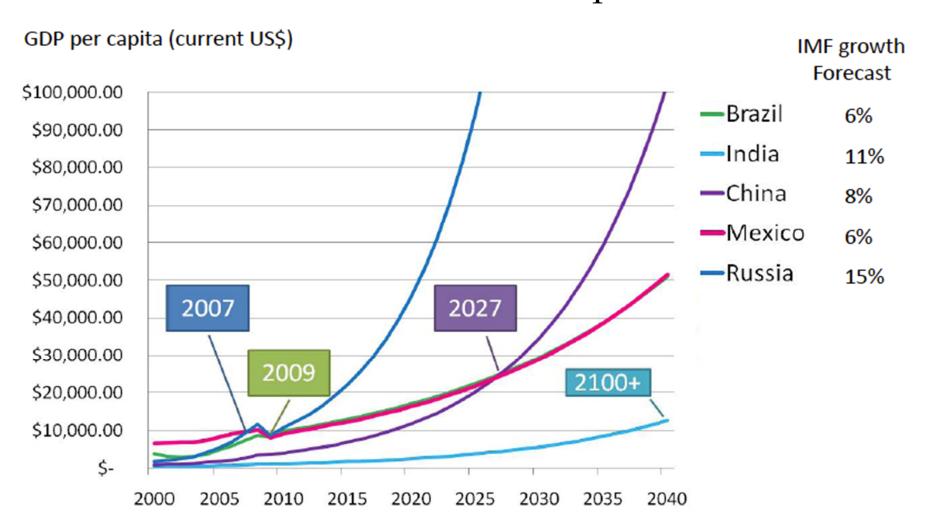
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BRICS growing more rapidly



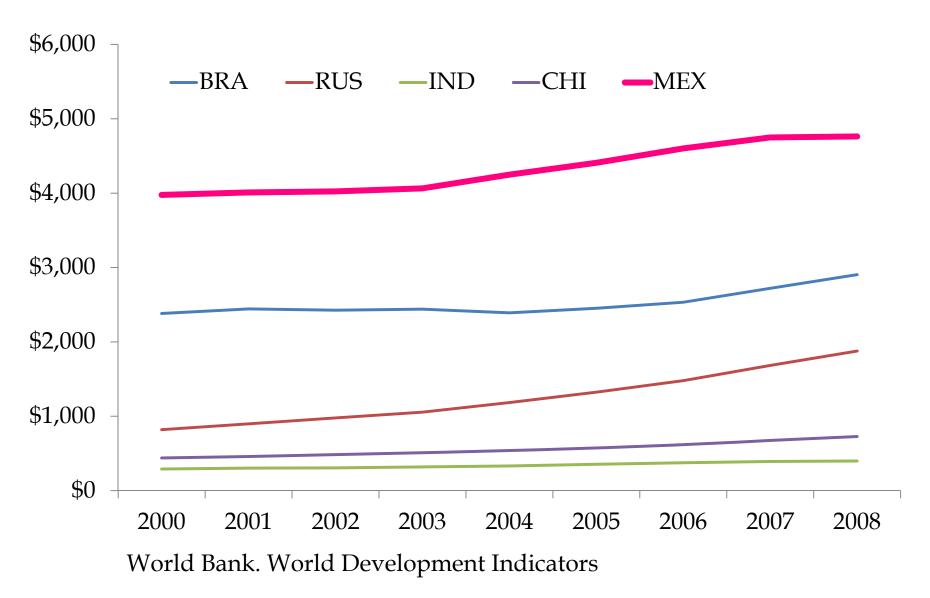
Source: World Bank. World Development Indicators

China and India won't catch up to Mexico soon



Source: IMCO using IMF World Economic Outlook data base

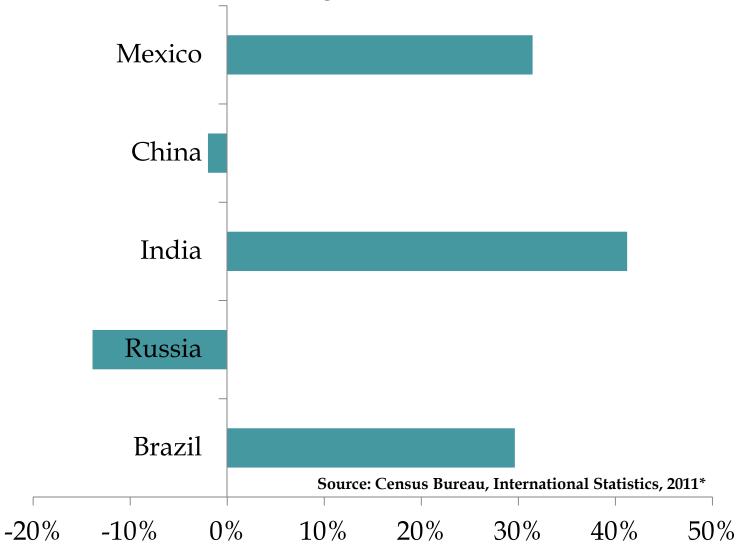
Mexican households consume much more



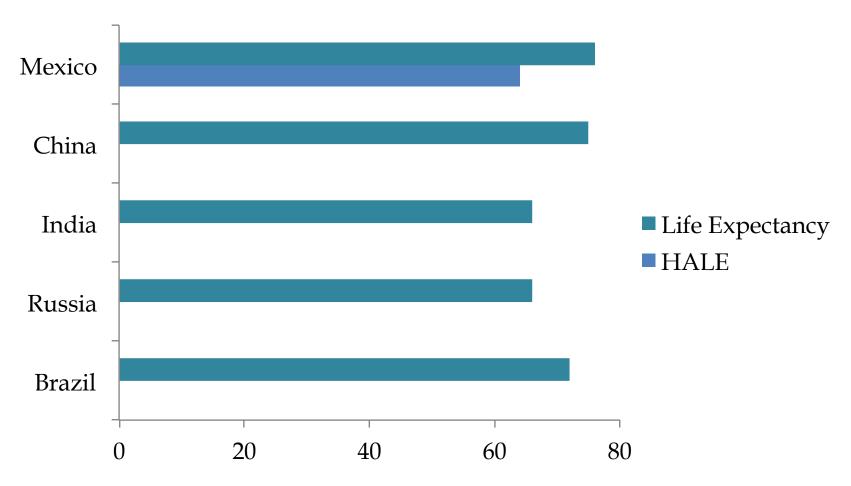
Ranking (out 183)	Brazil	Russia	India	China	Mexico
Ease of doing business	129	120	133	89	51
Starting a business	126	106	169	151	90
Dealing with construction permits	113	82	175	180	37
Employing workers	138	109	104	140	136
Registering property	120	45	93	32	99
Getting credit	87	87	30	61	61
Protecting investors	73	93	41	93	41
Paying taxes	150	103	169	130	106
Trading across borders	100	162	94	44	74
Enforcing contracts	100	19	182	18	81
Closing a business	131	92	138	65	24

Population projections favorable



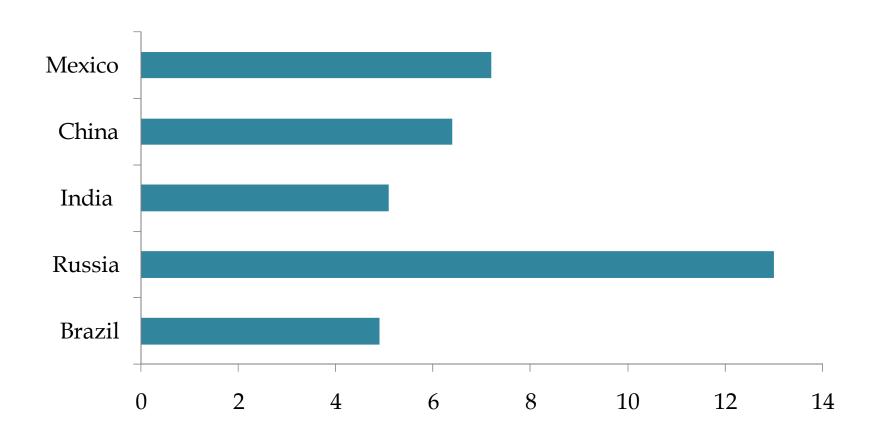


Life expectancy also better



Source: Nationmaster, Statistics, 2011, HALE taken from OECD

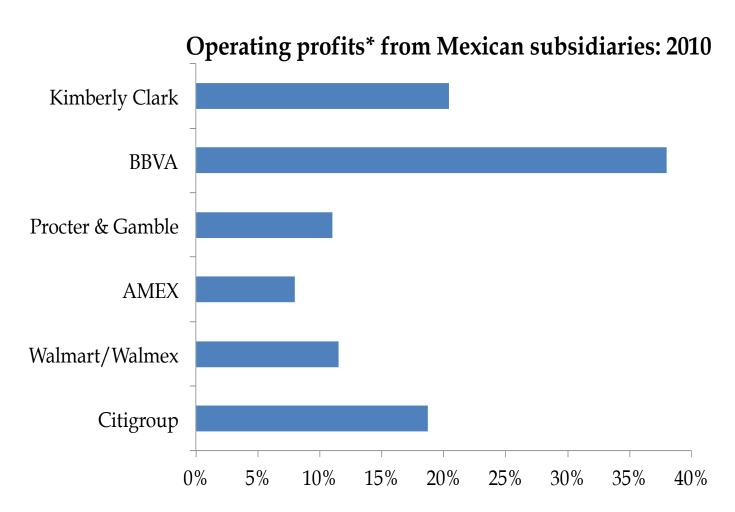
As are schooling levels, compared to most BRICs



In sum, this is best Mexico ever

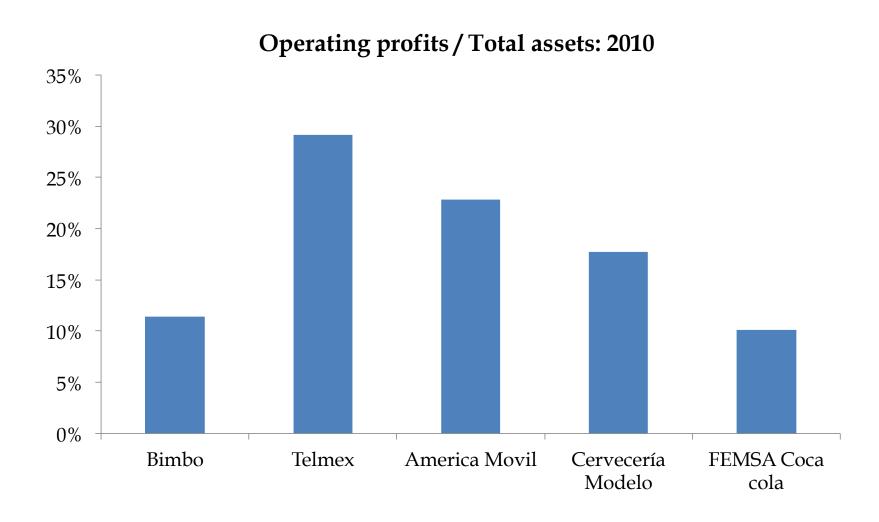
In this context ...

Subs of multinationals are doing well...



^{*}Operating profit used to eliminate effects of debt and taxes Source: corporate 10Ks, author's estimates

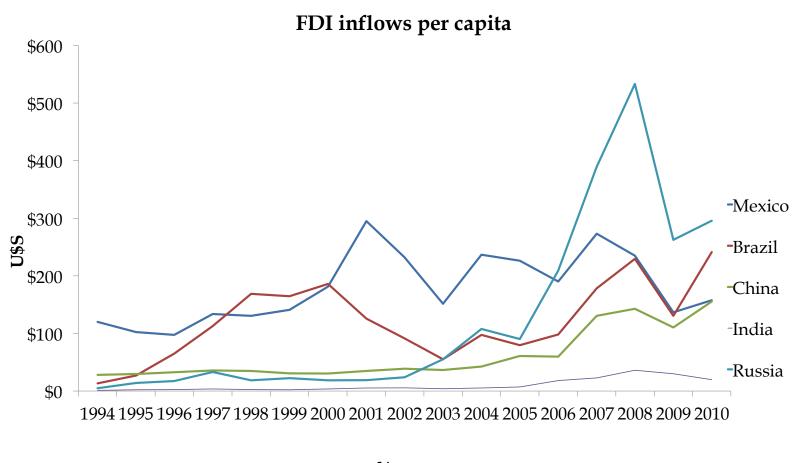
...as are domestic corporations



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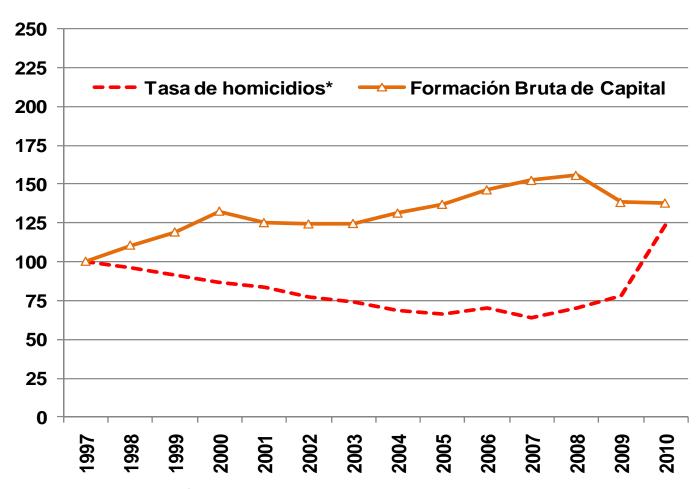
FDI not growing as expected



Year

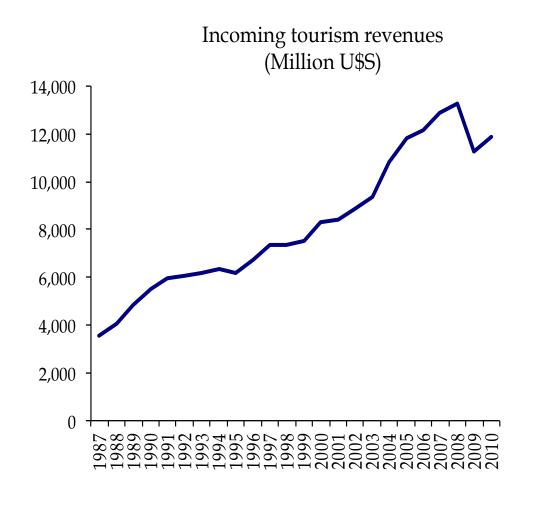
Source: IMF, International Financial Statistics, author's estimates

Investment flows possibly affected by rising crime rates



Source: Serra Puche, 2011

Triple whammy to tourism



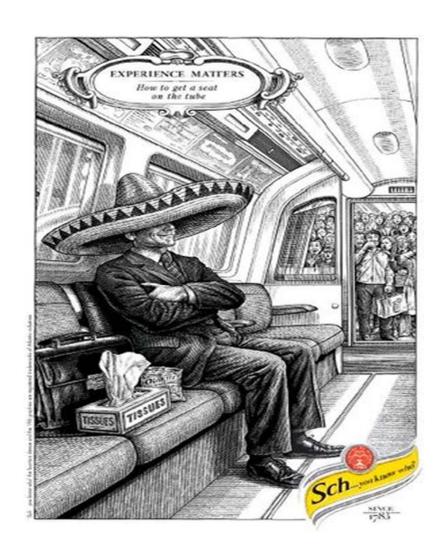
- "Great recession"
- Swine flu
- Risk perceptions (Mexico brand drops 11 places)*



15 % revenue drop in 2009

Source: INEGI, BOP statistics

Bad luck contributed to this outcome



Other significant effects

- Loss of confidence in democracy (Latinbarometro, 2011)
- Loss of political support to current administration (Mitofski, 2011)
- Politization of war on crime (May protest marches)
- Loss of talent

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Time to fix this

Need to act on two fronts simultaneously

Future reputation

1. Real measures

2. Influence strategy

- Reforms
- Execution
- Resources
- Continuity
- Committed leadership

- Clear mission
- Targeted messages
- Institutional skills
- Quality staff
- Metrics
- Follow-up

Time to fix this

Experiences to draw on

- Lobbying policy decision makers
 - Israel
 - Canada
 - Korea
 - Mexico (1992-1994)
- Communication strategies
 - Brazil
 - China
- Soft power deployment
 - Chile
 - Singapore

Time to fix this

Stakes are enormous

Present value of perpetuity without growth

Source: INEGI, author's estimates, discounted at 8%

Summary

- Mexico's reputation seriously damaged
- Failure to act would be costly
 - Perceptions will shape reality
 - Lose critical strategic options (i.e migration reform, next phase of NAFTA)
 - Destroy valuable intangible asset
 - Huge opportunity cost
- Imperative to act now