





Social Media in Emergency Management: Transforming the Response Enterprise

8:30 am Welcome

Lea Shanley, Science and Technology Innovation Program, Woodrow Wilson Center

8:35 am Introduction & Report Overview

Event Moderator: Clarence Wardell, Research Analyst, CNA Safety & Security

8:50 am Moderated Panel Discussion

- Rachel Racusen, Director of Public Affairs at FEMA
- Dr. Karen Smilowitz, Associate Professor of Industrial Engineering and Management Sciences, Northwestern University
- Kim Stephens, Author of iDisaster 2.0 Blog and ABT Associates, Inc.
- Pascal Schuback, Emergency Management Program Coordinator, King County Office of Emergency Management and Core Member, CrisisCommons
- Wendy Harman, Director, Social Strategy, American Red Cross

9:10 am Open Roundtable Discussion

9:55 am Closing Remarks

Clarence Wardell, Research Analyst, CNA Safety & Security Lea Shanley, Woodrow Wilson Center

10:00 am Adjourned