

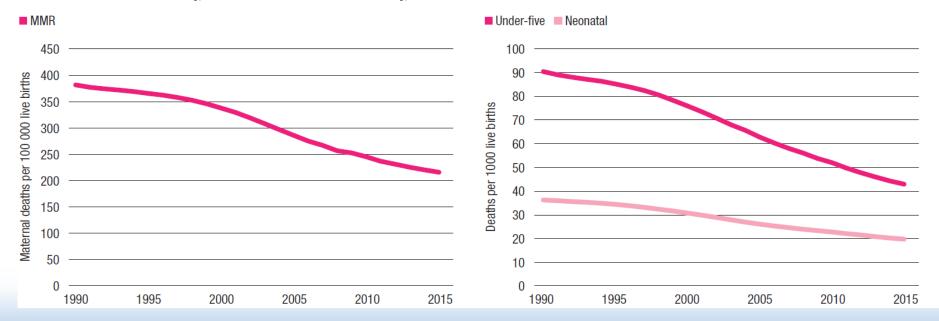
## Aligning the Stars for Quality RMNCH Care! What Does it Take?

Kathleen Hill, Maternal Health Team Lead, MCSP



#### We Are Making Progress: Decreasing Trends in Global Maternal, Neonatal and Under Five Mortality, 1990-2015

Global trends in maternal mortality, neonatal and under-five child mortality, 1990–2015<sup>2,15</sup>



## Serious Deficits Persist in Quality of RMNCH Care

- In low-resource settings, poor quality care is a bigger barrier to reducing mortality than lack of access to care
- High-quality health systems could prevent one million newborn deaths and half of all maternal deaths
- US \$6 trillion estimated cost of poor quality care in low-resource settings in 2015

" Unless there is a deliberate effort to improve the quality of health care services globally, Universal Health Care will prove to be an empty vessel." Crossing the Global Quality Chasm

Lancet Global Health Commission on high quality health systems, September 2018

## Quality RMNCH Care is Integrated Across the Life-Cycle Continuum and is....

People-centered Effective Timely Safe (do no harm) Efficient Equitable



Measuring and Improving Health Outcomes and Care Processes - in Addition to Inputs



## Three Global Health Quality Reports Published in 2018

- The Lancet Global Health: Commission on High-Quality Health Systems in the SDG Era: Time for a Revolution – Sept 2018
- WHO, OECD, World Bank: Delivering Quality Health Services: A Global Imperative for Universal Health Coverage – July 2018
- NASEM: Crossing the Global Quality Chasm: Improving Healthcare Worldwide-Sept 2018



## People's Voice Report – Civil Society Response to the Commission on HQSS

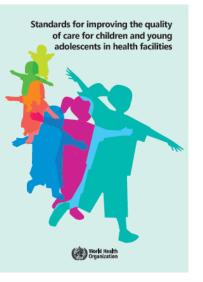
"I will not come to that hospital again. I will not deliver here again. It was very hard, hard, hard...if I deliver again I will deliver at home," Patient.



## WHO Multi-Country Network for Improving Maternal, Newborn, and Child Health Care – Launched in 2017

#### • Goals:

- Reduce institutional maternal and newborn mortality and stillbirths by 50%
- Improve people-centered care
- Four Strategic Objectives:
  - Leadership, Action, Learning, Accountability
- Nine first-phase countries:
  - Nigeria, Tanzania, Ghana, Uganda, Ethiopia, Bangladesh, India, Malawi, Cote d'Ivoire



STANDARDS FOR IMPROVING QUALITY OF MATERNAL AND NEWBORN CARE IN HEALTH FACILITIES



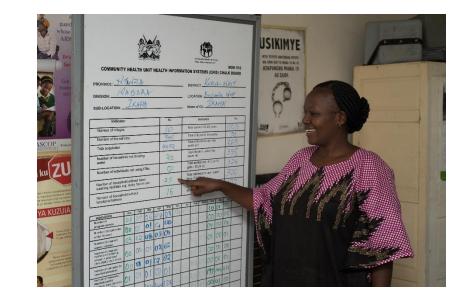
### Systems Approach and System-Wide Action to Deliver Quality Care for Every Person Every Time

- Working across system levels
  - National policy, strategy, leadership for quality
  - Regional/district Management and leadership of quality
  - Service delivery facility, community
- Leveraging existing systems; context matters
- Community and civil society engagement



## Measuring What Matters and Measuring Better

- Reaching consensus on a few RMNCH quality indicators
- Moving beyond inputs and service coverage to measure care processes (content) and outcomes (health and people-centered)
- Prioritizing measures based on the needs of key actors (across system levels)
- Strengthening health information systems



## MCSP Works at Global and Country Level in 30+ Countries...



- To support global RMNCH efforts, including the WHO MNCH QoC Network
- To support government and partners to improve quality of RMNCH care at scale
- To build country capacity across system levels to improve and sustain quality care - and to improve care continuously

#### It Takes a (Global and Local) Village

Panel # I will explore system-wide efforts to improve RMNCH care in 3 countries

**Panel # 2** will explore perspectives of several global, regional, and country-based quality of care experts





# For more information, please visit www.mcsprogram.org

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