

Co-Production and Oversight: Citizens and Their Police



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What is the role of citizen's in responding to Mexico's security challenges?

- Co-production: Citizens working with the police to “co-produce” a more secure environment.
- Oversight: Citizens acting to hold the police to account.

What is the most effective factor in combating crime?

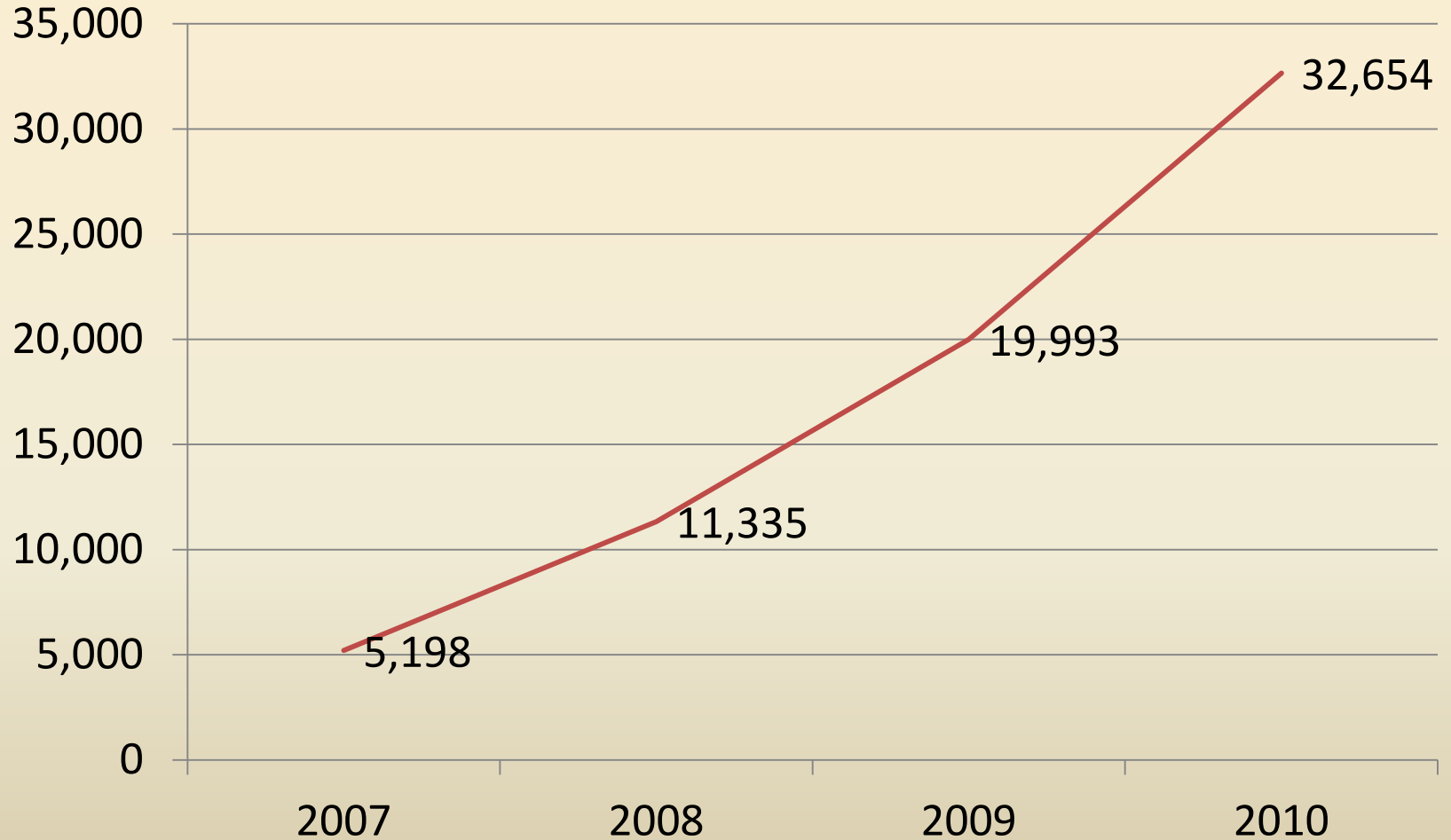
Greater community participation	45%
Increase the number of police	14%
Invest in more equipment	13%
End corruption	26%
Other	2%
Total	100%

-- Guadalajara Justiciabarómetro 2009 (n=5,422)

Reporting Crime

- 066 call centers (227)
- Baja California
 - Center for Control, Command, Communication, and Computing (C-4)
 - CALEA accreditation
 - 113 operators, 4.7 million calls (2011-2012)
- 089
 - Anonymous
 - Given a case number
 - 3,201 arrests (469 federal crimes, 2 kidnapping victims, 38 minors, 5 female trafficking victims)

Use of 089 in Baja California



Promotion

- Tijuana 3D: Define, Denounce, and Defend
- “Report it: Because the worst crime is staying quiet”
- Chamber of Commerce: “Target the criminal”
“Program Alert 066 Safe Business”
- Public Security Citizen Networks,
Neighborhood Watch

Police views of citizen support in Ciudad Juarez and Guadalajara

	Ciudad Juarez (2011)		Guadalajara (2009)	
	Disagree	Agree	Disagree	Agree
Society cooperates with the police in preventing crimes	71%	29%	59%	41%

Source: Moloeznik et al. Reporte Final; Suárez de Garay and Shirk. Reporte Global

Most crimes unreported

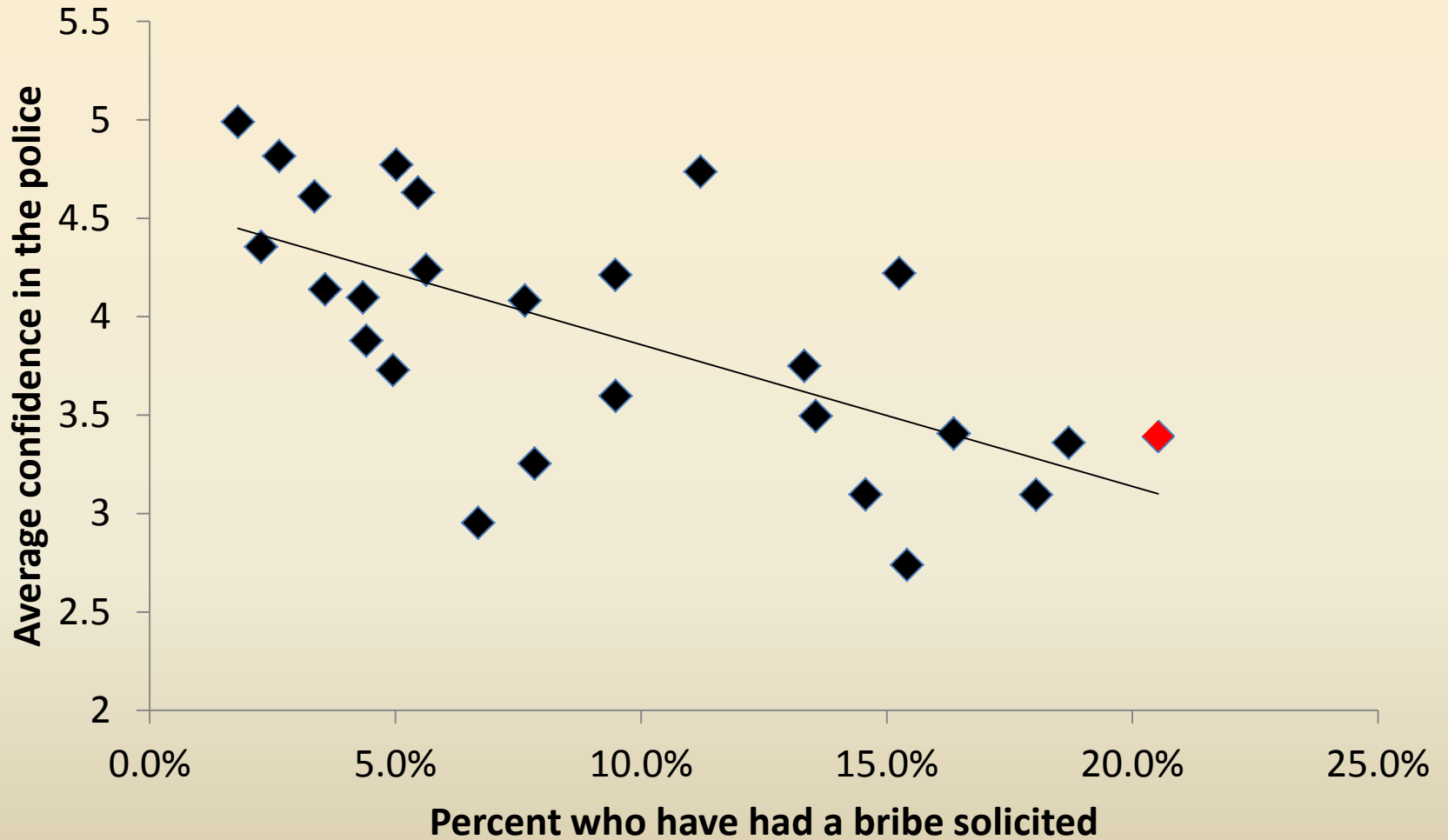
- 12.8% of crimes reported to the police (ENVIPE) (26%)
- Why not reporting? 63.7% blame the authorities

Table: Time required to report crime according to the victim

	Less than one hour	1-2 hours	3-4 hours	More than 4 hours
National average	19.8%	33.9%	20.6%	23.2%

Source: INEGI. ENVIPE, 2012

The relationship between the percent who have had a bribe solicited and confidence in the police (1-7) across 26 countries in the Western Hemisphere



Source: AmericasBarometer 2012; Latin American Public Opinion Project.

How to increase reporting?

- 066/089 and professional dispatching
- Awareness raising/messaging
- Make it easier – allow responding police to take crime reports
- Greater insurance penetration (6.7%)
- Reduce corruption and increase citizen confidence
- Increase police effectiveness

...so what about accountability?

Citizen Public Security Committees as a tool for accountability?

- Baja California's state Citizen Public Security Council (Since 1999)
 - Organized citizen evaluation committees
 - Conducted annual analyses of the state's security situation
 - Drawn public attention to major law enforcement failings
 - Met regularly with public security officials
 - Promoted neighborhood watch groups independent of government (*vecinos vigilantes*)
 - Led protest marches against insecurity

Observatorios as a tool for accountability?

- Epidemiological approach
- Source for reliable data (at the local level)
- Avoid cherry picking in data presentation
- Reconcile differences across data sources

Two debates

- Should the observatories only “monitor” government, compiling and analyzing information, or should they go a step forward and attempt to influence policy?
- Should they offer a collaborative platform between citizens and government officials or should they be autonomous citizen initiatives?

Observatorio Nacional Ciudadano

- Started in 2008 but first analysis of high impact crimes was not until 2011
- Autonomy? “Given our social history and taking into account our political and civic culture, today we think that we are better off as entirely autonomous and citizen based.”
- National model?
 - Consejo Civico de las Instituciones Laguna

Reporte sobre delitos de alto impacto enero 2014

Mapa 2. Distribución de las denuncias por homicidio culposo durante enero de 2014/ (100 mil hab)

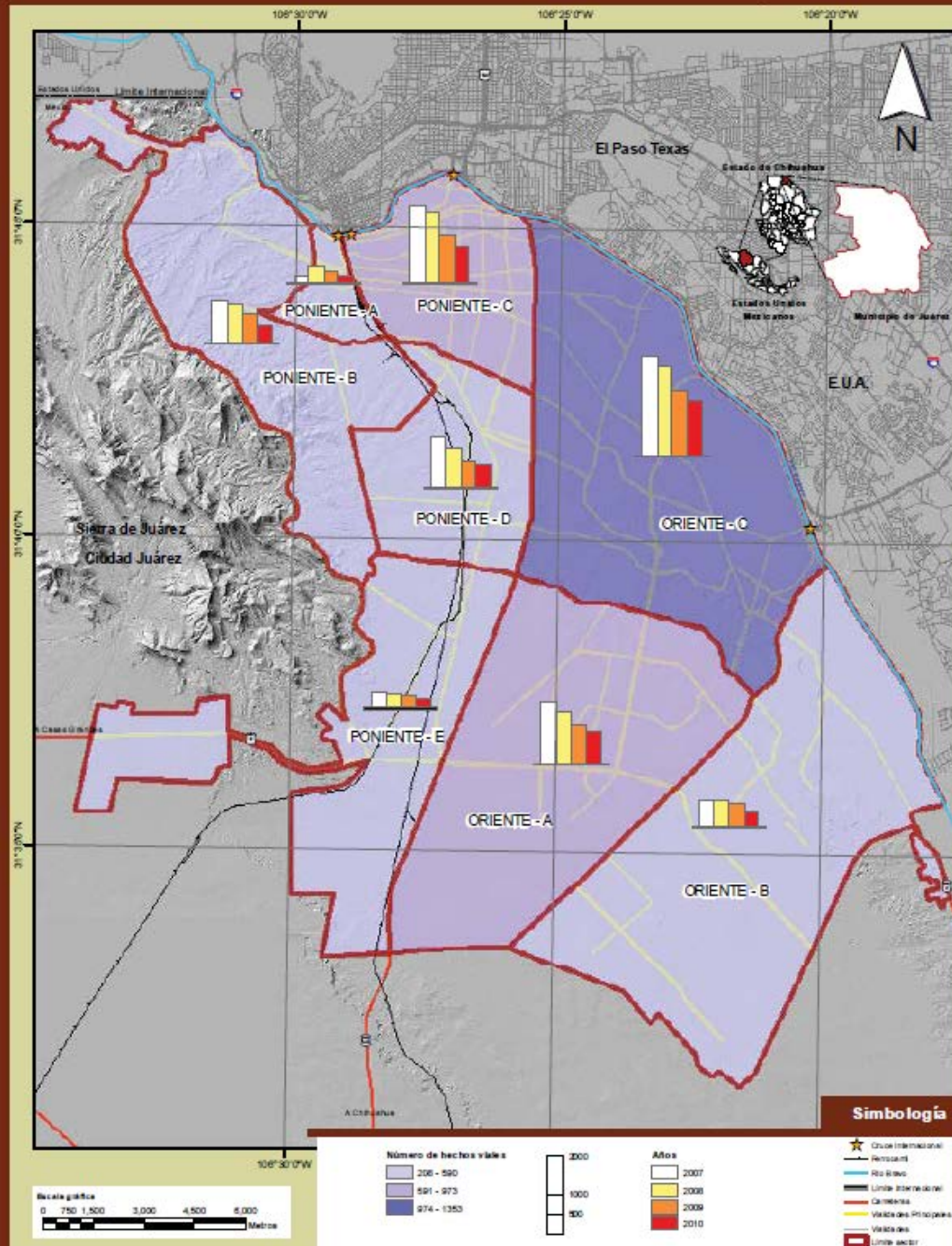


Fuente: Elaboración propia con datos del SESNSP actualizados al 17 de febrero de 2014.

Citizen Observatory for Security and Conviviality

- Geo-referenced diagnostic studies on violent deaths, traffic accidents, and crime.
- Cooperation with government
- Try to influence policy: “We’re developing indicators for what?”

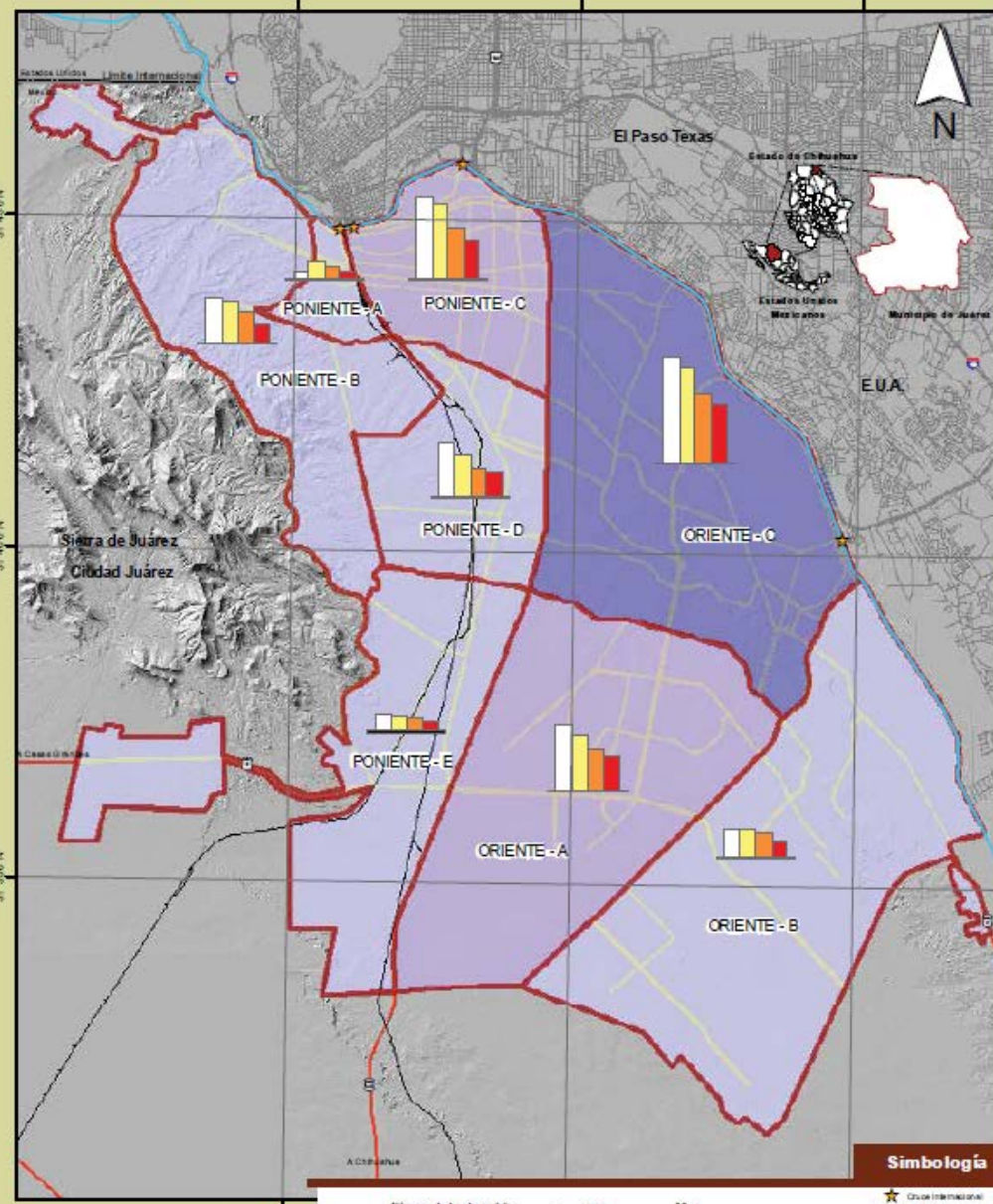
DINÁMICA DE LOS INCIDENTES DE TRÁNSITO POR SECTOR, 2007 - 2010



NAD 83 UTM
NAD 83 UTM
NAD 83 UTM

106°30'0"W 106°25'0"W 106°20'0"W

106°30'0"W



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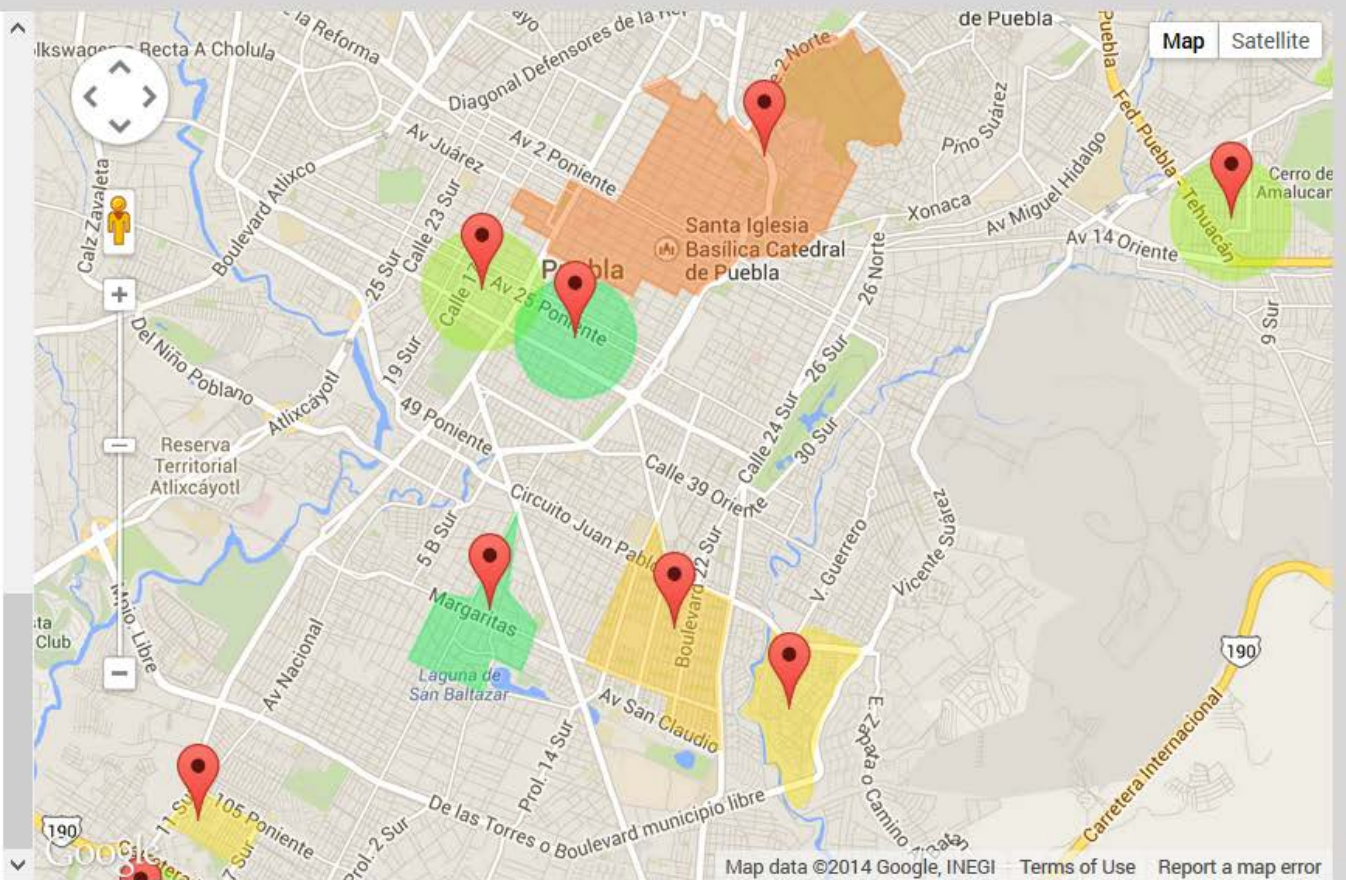
Reglamento Interno

Directorio de la Prevención

Calendario

Las 10 colonias con mayor número de delitos según el CERI, diciembre 2013

- Daño en propiedad ajena
- Extorsión telefónica
- Golpes
- Lesiones
- Robo a casa habitación
- Robo a cuentahabiente
- Robo a interior de vehículo
- Robo a negocio
- Robo a repartidor
- Robo a transeúnte
- Robo a transporte público
- Robo calificado
- Robo de vehículo con violencia
- Robo de vehículo estacionado
- Violencia intrafamiliar



Conclusions

- Reporting has improved dramatically and we know how to further improve it...
...but some fundamental obstacles.
- Several impressive citizen observatories...
... but not scaled up and not sustainable.

Gracias



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