

An Effective, Scalable Solution: PMC's Entertainment Improves Lives





Entertainment with Proven Social Benefits

- **Miguel Sabido**
- Inspiration for PMC's
 Behavior Change
 Communications Strategy



•Former VP for Research at Televisa (Mexican TV)

PMC's Entertainment-Education is Unique

- **Format: Serial Drama**
- •NOT soap opera
- •Long-running
- Audience can bond with characters
- •Characters can evolve at believable pace

Entertaining and Emotional

"cliffhangers"
emotions influence values and behaviors more than purely cognitive information





PMC's Entertainment-Education is Unique

Research-Based

- extensive formative research
- audience, societal & cultural research
- character-driven
 - (role models are key)



Policy Framework

- Summarizes relevant laws & policies
- Issues are officially sanctioned
- Agenda articulated by national policymakers
- Adheres to national policies & strategies

Character-Driven: 3 Types

Positive Characters

- Guided by remarkable morality and embody the positive values in the "values grid"
- Are icons (an ideal to which the audience can aspire)
- Are constantly rewarded for their positive deeds



Photo by Tom Getting

Negative Characters

- Embody the negative values in the values grid
- Negative behavior is slightly exaggerated
- Are regularly punished for their bad behavior
- Occasionally suffer internally and regret their actions but DO NOT CHANGE



Photo by Ellen Morgan

Transitional Characters

- Most similar to target audience
- Faced with real-life dilemmas
- Are rewarded or punished for good or bad actions (oscillate)
- •Struggle to change their behavior
- Eventually move toward positive behaviors and are rewarded



Photo by Mark Pelleiter

Theoretical Basis for PMC Methodology

Albert Bandura's Social Learning Theory & Social Cognitive Theory

- We learn new behaviors from role models ("vicarious learning")
- Increase in self-esteem and selfefficacy through "modeling"
- Importance of observing the consequences of behaviors (rewards and punishments)
- Importance of having models who are like the target group



The Power of Media + Services



Photo by Ziva Santop

Some of the Issues We Address

Human Health

- Family Planning
- HIV/AIDS/STIs
- Reproductive Health
- Maternal & Child Health
- Nutrition
- Female Genital Mutilation **Human Rights**
- Gender Equality
- Access to Education
- Domestic & Other Violence
- Child Marriage

Environment

- Climate Change
- Reforestation



Use of Family Planning

- Total Reproductive Age Population Married or in Union: 2.5 billion
- Total Users of Modern Contraceptives: 1.4 billion
- Total Non-Users of Modern Contraceptives: 1.1 billion
- Net Non-Users Who Don't Want to Space or Limit Childbearing: .6 billion
- Total Unmet Need for Modern Family Planning Methods: 0.5 billion



Why are women pregnant if they don't want to be?

- Gender Inequality
- Lack of education
- Lack of control/male or family opposition
- Fear of side effects of birth control
- Fatalism
- Religious Opposition

PMC's Format

A Rule: Long Running

- 156 episodes over 1.5 years is ideal for radio
- Characters to evolve at believable pace
- Time for audience to evolve
- Time for emotional bonding with characters



"Twende Na Wakati" Tanzanian Radio Serial Drama



<u>"Twende na Wakati"</u>

Tanzania



Tanzania: Evaluation

HIV/AIDS Prevention: •82% of listeners said the program had caused them to change their behavior (limiting partners and using condoms).



 153% increase in condom distribution in the broadcast areas (16% increase in Dodoma in the same period).



Tanzania: Evaluation

Family Planning Use:

Increase of 10
 percentage points in
 percentage of married
 women currently using
 a FP method (no
 increase in Dodoma).

•When the program was broadcast in Dodoma, CPR increased 16 percentage points there.





Tanzania: Evaluation

Family Planning Use:

 41% of new adopters of FP were influenced by the program to seek services.

 A different serial drama (different methodology) was cited by only 11%.



"Ruwan Dare" Monitoring Data

In July 2007, PMC launched its second social content radio serial drama in northern Nigeria, "Ruwan Dare," focused on promoting reproductive health, enhancing knowledge and use of family planning services, and prevention of HIV/AIDS.

Monitoring data from September-December 2008 showed that:

67% of reproductive health clients cited "Ruwan Dare" as their main motivation for seeking services.

Saliwansai in Sierra Leone

More detailed case study

- Radio serial drama
- 208 episodes
- Broadcast for 2 years (April 2012 -- April 2014)
- Produced in Krio, a language that 95% of the country speaks or can understand





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Clinic monitoring found 50% of clients cited Saliwansai as their primary motivation for seeking family planning and reproductive health services.

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Real Results: Child Marriage

In Senegal, *Ngelawu Nawet* ("Winds of Hope"), listeners were 6.3 times more likely to state that women should be 18 years old or older before marriage.

In Nigeria, *Ruwan Dare* ("Midnight Rain") resulted in listeners being twice as likely as non-listeners to say that a woman should delay getting married for the first time until she is aged 19 or older.

East Los High



5 Daytime Emmy Nominations More than 27,000 people use Planned Parenthood widget in first month of broadcast

First day of broadcast, traffic to StayTeen.org doubled 60% of viewers said they referred East Los High's resources to a friend





POPULATION MEDIA CENTER

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Acting for Change

