FACILITATING PUBLIC-PRIVATE PARTNERSHIPS TO IMPROVE QUALITY OF CARE IN INDONESIA

Dr. Kalsum Komaryani, MPPM Director of Quality of Health Services, Ministry of Health, Indonesia
The Ministry of Health is committed to undertake health system transformation

6 transformation pillars to support Indonesia Health

Vision
In accordance to the President’s vision to actualize a healthy, productive, fair and self-reliance society

1. Primary Health Service transformation
   a. Health Education
   b. Primary Prevention
   c. Secondary Prevention
   d. Increase primary health service capacity and capability

2. Referral Service transformation
   a. Improved access and quality of secondary & tertiary services

3. Health resilience system transformation
   a. Increasing the resilience of the pharmaceutical & medical device sector
   b. Strengthening lab-based surveillance and emergency response resilience

4. Health financing system transformation

5. Human Resource of Health transformation

6. Health Technology Transformation
   a. Information Technology
   b. Bio-technology
Quality Improvement Efforts

Registration and licensing according to regulations

Healthcare Quality Indicators

1. Hand hygiene compliance
2. Compliance with the use of PPE
3. Patient identification compliance
4. Emergency caesarean section response time
5. Outpatient waiting time
6. Postponement of elective surgery

Patient Safety Incident

GOVERNANCE & LEADERSHIP

ACCREDITION

Continuous Quality Improvement

IMPROVE QUALITY OF MNH CARE

• Compliance with Doctor’s visit
• Laboratory critical results reporting
• Compliance with the use of the national formulary
• Adherence to the clinical pathway
• Compliance with efforts to prevent the patient’s risk of falling
• Complaint response time
• Patient Satisfaction

FACILITIES
INFRA-STRUCTURES
MEDICAL EQUIPMENTS
HUMAN RESOURCES FOR HEALTH
**Improved Access to MNH Services**

- Availability of Quality Services (FKTP and FKRTL)
- Strong MNH Referral System - SISRUTE
- Addition of PONED-PONEK from private health facilities

**Improving Service Quality at Health Facilities**

- Quality improvement mentorship
- Blended learning (internship-visit)
- Self-financing model
- Business model for “DELIMA Midwife”
- PPP partnership model available

**Private Sector Engagement - Public Private Partnership and Policy**

- Cluster-TPCB Strengthening
- PSE-and public private partnership program
- Supporting Policy Initiation (incentives and disincentives)

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**Action Plan**

1. **Resources**
2. **Policy**
3. **Cross sector engagement**

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**Periodic Meeting**

- **Data-Progress Recommendation**
  - Adhoc meeting

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**Public-Private Partnership**

- **Head of District, Parliament, Professional Organization, private sector**

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**Advocacy Mechanism to Improve Public-Private Partnership**

**Gender and Social Inclusion**

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**Musrenbang**

**Forum OPD**

**KUA-PPAS**

**June – July**

**APBD-P**

**Sept – Oct**

**RANWAL RK-OPD**

**APBD**

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**RPJP-RPJMD-STRATEGIC PLANNING – DHO BUDGET – OTHER FINANCING SCHEME NON-APBD (PHILANTROPY-DLL)**
Total Market Involvement

**SUPPORTING FUNCTION**
- ICT SUPPORT
- INDUSTRIES
- FINANCE SUPPORT
- MEDICAL APPL
- PHARMACEUTICAL

**CORE VALUE CHAIN FUNCTION**
- Society, human resources capacity, formal education
- Medical school, Nursing/midwifery schools
- Healthcare professionals/workers

**VALUE CREATION**

**QUALITY MNH**

**BUSINESS ENABLING ENVIRONMENT**
- REGULATION
- ASSOCIATION
- DEVELOPMENT PARTNER
- NORM/ETHIC
Challenges for private-public partnerships towards quality healthcare facility services

- Less regulation on private-public partnerships in term of health services
- Role of local government is still weak
- Awareness from the private sector side
- Implementation of regulation is not optimal in private sector
- Strengthening in monitoring and evaluation from government
Takeaway Messages

1. Coordination (inter-ministerial and cross-stakeholder)
2. Dissemination of public-private partnership regulation across stakeholders
3. Monitoring and evaluation using Information Technology inline with Digital Transformation and Health (Big data development)