

Improving Quality of WASH Services in Five Countries During a Pandemic

Momentum Country and Global Leadership

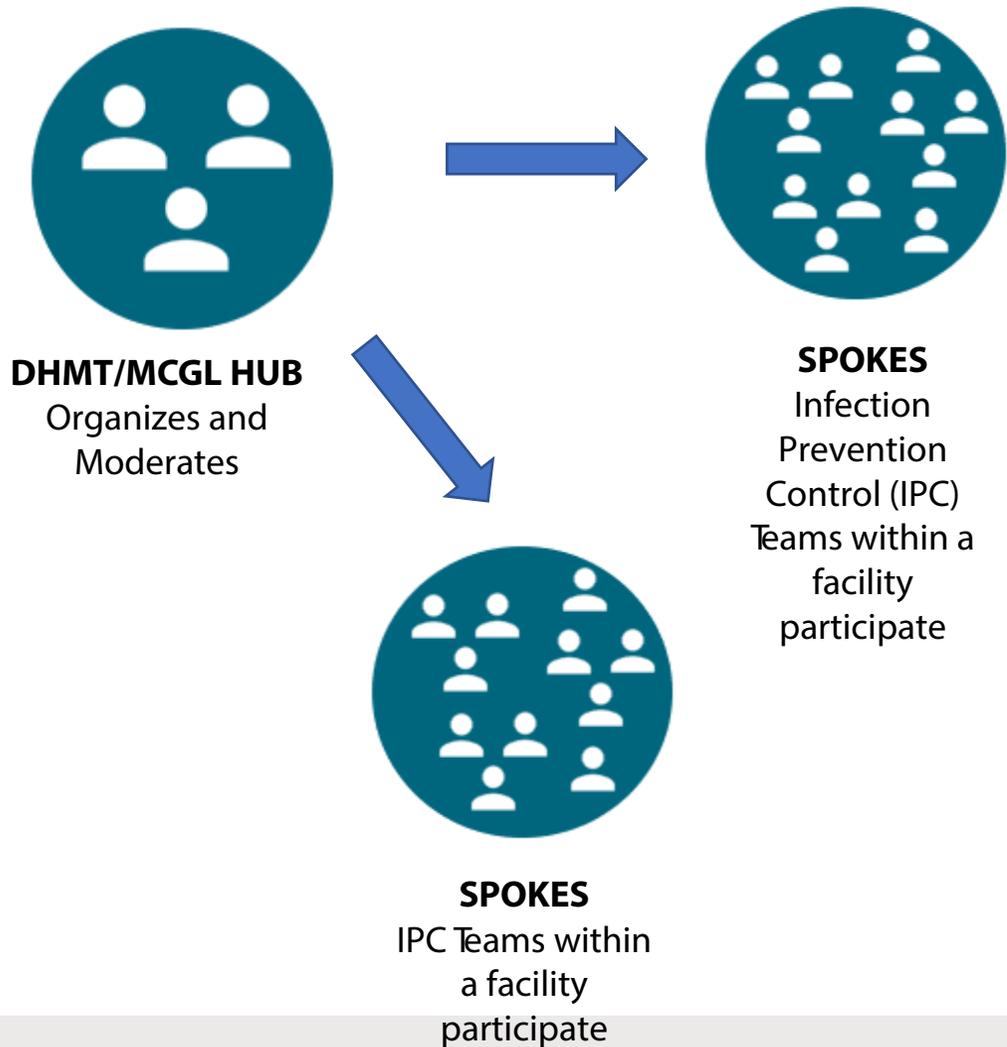
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Quality Improvement (QI) Support Provided to District Facility Networks, including District QI coaches, by MOMENTUM Country and Global Leadership



- **Virtual QI coach training (108 coaches) and QI practicum training (196 participants)**



- **Virtual facility QI data review meetings**

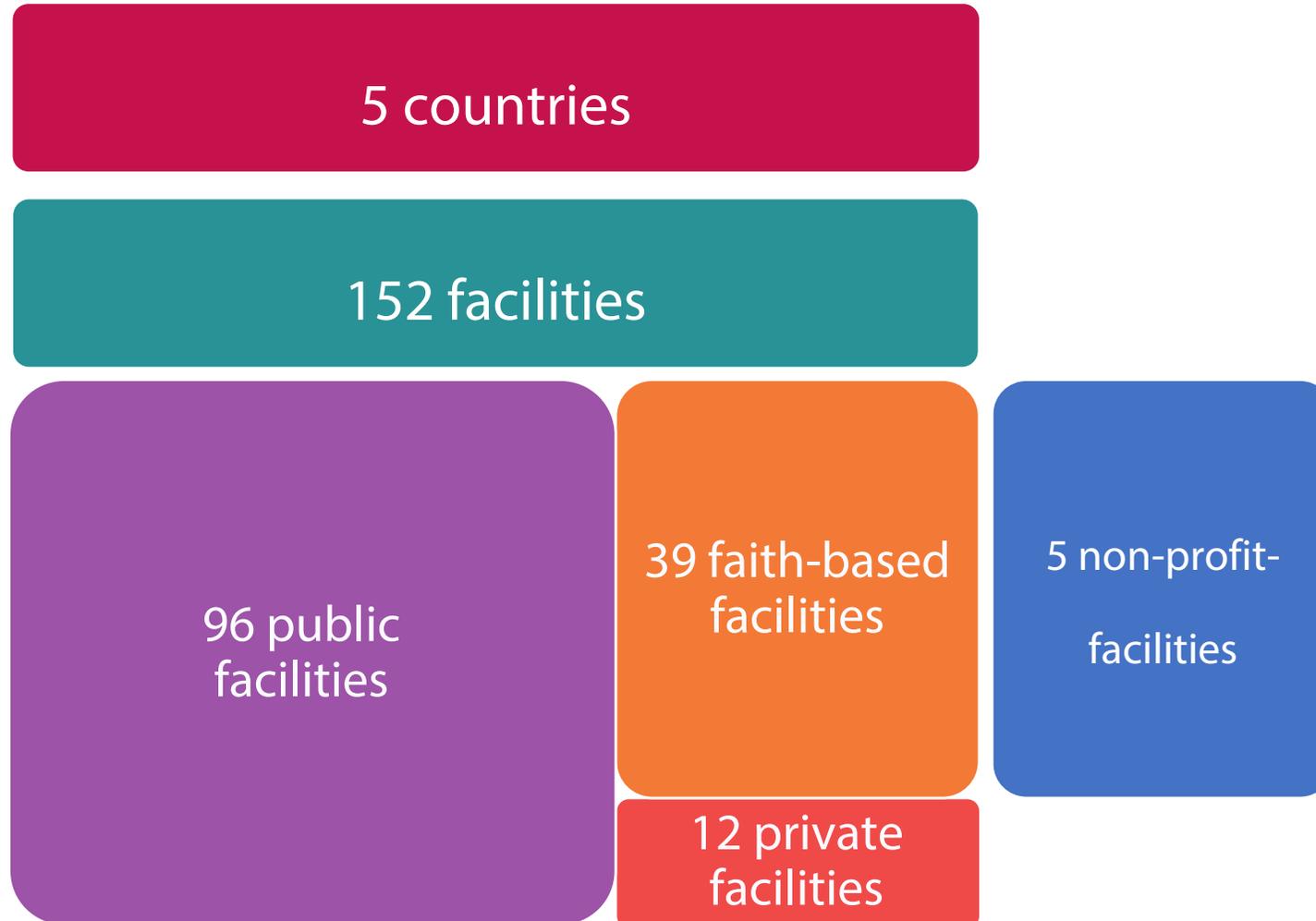


- **Moderated WhatsApp** for peer learning, **performance support** and **Google site** to host Just In Time learning moments

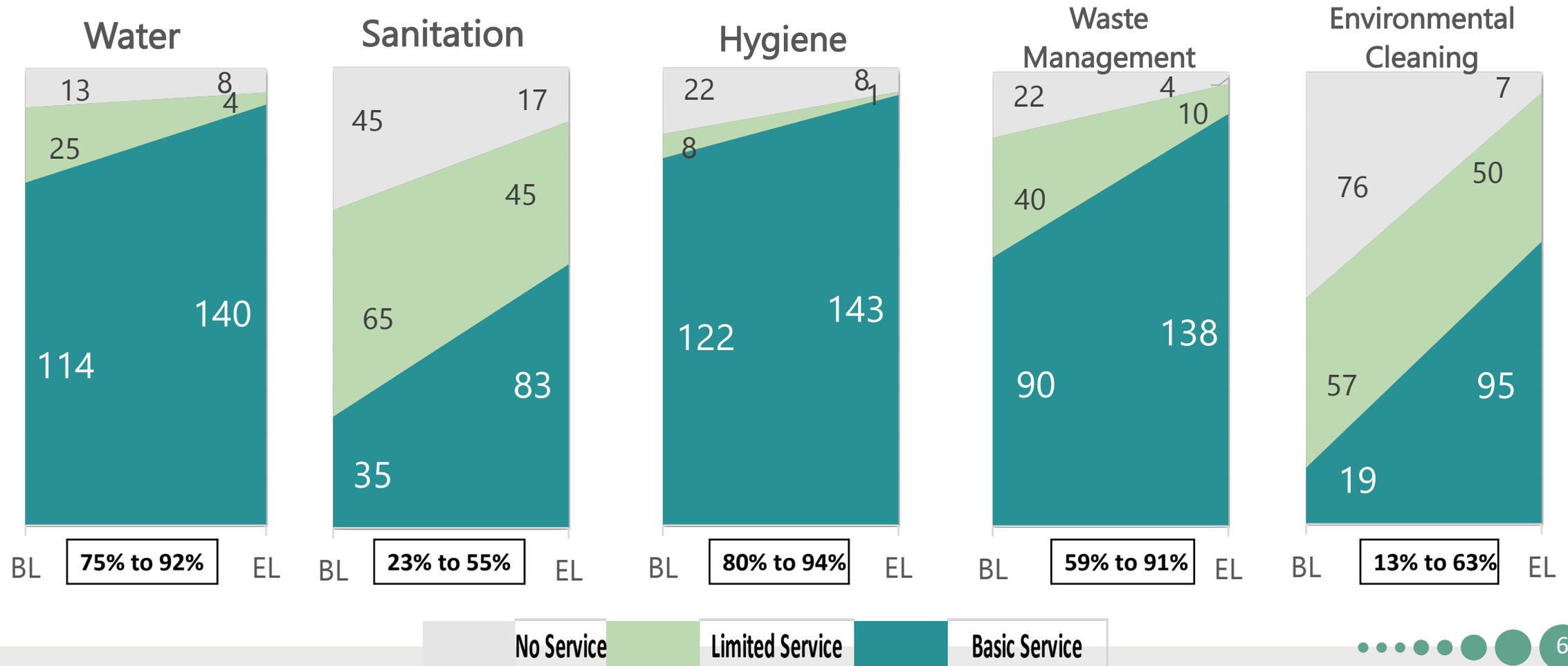


- **In-person support** for lower performing facilities

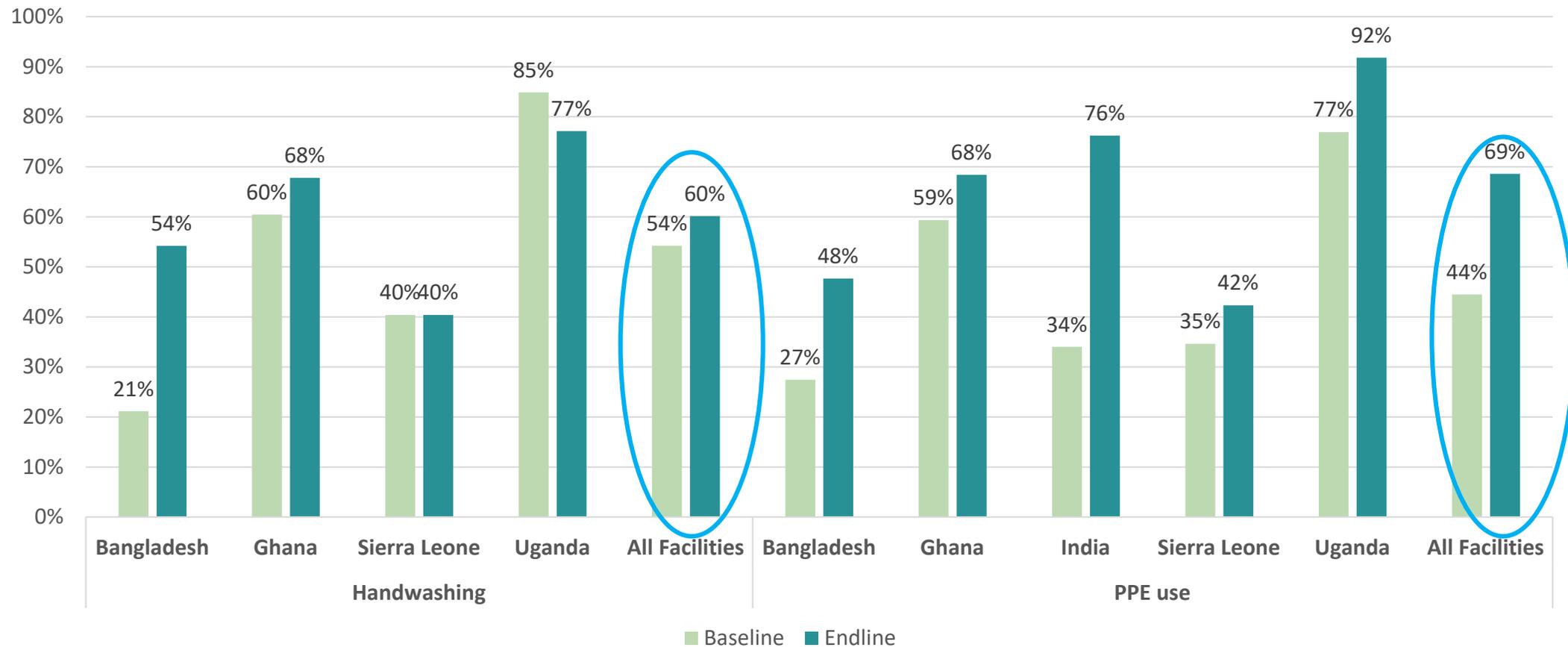
Initiative Reach by the Numbers



Improved Availability of Basic WASH Services in Supported Health Facilities (baseline to endline)



Improved Provider Adherence with Handwashing and PPE Standards (baseline to endline)



How to Continue with Improvements and Sustain WASH ...Services.Improvements.....

- **On-going leadership engagement** at all levels to institutionalize QI
- **Infrastructure and local structures** that promote improvement – basic resources (facility readiness) and functional QI teams (QI processes, supervision)
- **On-going interaction** – training, mentorship, and coaching of QI teams
- **Clear aligned aims, measures** (data usage) and **change ideas** (use rapid improvement cycles)
- **Documentation and sharing of best practices**

“Knowing is not enough;
we must apply.
Willing is not enough;
we must do.”

- Goethe

Facility readiness + QI processes = greater, faster improvement!

THANK YOU

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